



## MEEZA Services

### Data Centre Services

- Colocation
- Data Suite
- Remote Hands Services
- Workplace Recovery

### SOC & NOC Services

- NOC Services
- Managed Security Services
- Managed SIEM as a Services
- Vulnerability Scanning & Reporting
- Log Management
- Security Compliance Monitoring

### Managed IT Services

- Managed Network
- Managed Computing
- Managed Hardware
- Managed OS
- Managed Application
- Managed Storage
- Managed Backup

### Cloud Services

- Private Cloud
- Email & Document Management
- Email Security Gateway
- Payroll
- Time Attendance

### Solution Services

- Business Continuity/Disaster Recovery
- Information Security
- Workplace Services
- Service Desk as a Service
- Enterprise Applications
- Dedicated Infrastructure
- Smart Services

## Log Management Services

Log Management Service provides a critical service for client audit trail and regulatory compliance requirements.

Industry standards, such as ISO 27001 and PCI-DSS, mandate businesses to store logs in a forensically-sound manner and readily available for audit reporting.

Supports an organisation's log retention policy and compliance requirements on log collection, storage and reporting without the management overhead and capital investment required for this enterprise solution.

### KEY FEATURES

#### Tamper-Proof Raw Log Storage

- Machine generated raw logs are time-stamped and stored in a secured manner in the storage appliance

#### Log Collection

- Collection of logs from different data sources

#### Log Analysis

- Support for in-depth investigation and log forensics

#### Log Retention

- Provides long-term storage of data based on client requirements
  - Online retention of one month, as a default
  - Offline retention of one year, as a default

#### Log Reporting

- Metrics and trending of events
- Standard reports, including some tailored to specific security standards, with customised reporting available to meet unique client requirements

## WHY MEEZA

### Value Add

- Data Resides in Qatar/GCC
- Client Focus on Core Business
- OPEX Model
- High ROI
- Stringent SLA
- Scalable
- Skilled Professional Certified Resources
- Carrier and Technology Agnostic
- Private and Public Cloud Provider
- State of art Datacentres
- C3 availability with 24x7 call centre

### Certifications

- ISO 9001:2008
- ISO 14001:2004
- ISO 20000-1:2011
- ISO 27001:2013
- OHSAS 18001:2007
- Datacentre LEED Gold and Platinum

## MEEZA HIGHLIGHTS

- Established in 2008
- Provision world-class End-to-end Managed IT Services and Solutions
- Certified LEED Platinum and Gold State-of-the-art Data Centres
- Three Tier III certified Data Centres offering uptime of 99.98 %
- 1st Company to achieve 4 Star SDI (Service Desk Institute)
- 1st Centralised Command & Control Centre in Qatar
- 1st Commercial Security Operations Centre in Qatar
- Systems integrator in the area of Smart Cities and Internet of Things

## KEY BENEFITS

### Continuing Compliance

- Allows organisations to meet regulatory requirements

### Cost-effective Solution

- The service reduces the Capital and Operational Expenditures (CAPEX/OPEX) by eliminating the need for the client to establish a team of fully functional and capable security professionals and implementing an enterprise-class solution
- Clients can have internal senior consultants who can collaborate with MEEZA to increase the depth and thoroughness of the threat intelligence

### Long-Term Retention of Log Information

- Collected log information can be archived for extended periods of time. This is essential in creating valuable audit trails



YOUR IT ADVANTAGE



AGILITY | QUALITY | VALUE